

Memo

Date: November 28, 2011
To: Kistler Customers in North America
Subject: New Kistler Facility in Michigan

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Effective December 1st, 2011 Kistler will be consolidating its existing three Michigan facilities in Farmington Hills, Flint and Novi into a new facility at

30280 Hudson Drive
Novi, MI 48377

Tel (248) 668-6900
Fax (248) 669-5733

Kistler will then have two main facilities in the US; the existing Sensor Manufacturing and Order Processing & Customer Support Center in Amherst, NY and the Applications & Technical Center in Novi, MI.

In the main, purchase orders and repair orders will continue to be serviced by the facility in Amherst, NY and product will continue to be shipped from the Amherst, NY facility.

What this will mean for Kistler Customers:

- For Kistler customers who have traditionally dealt with the Amherst, NY facility there will be no change. Please continue as before but be aware that some calibration and repair orders may be directed to the new Novi facility in the near future as we expand its calibration and repair capabilities.
- For **KT-NA customers**, the telephone and fax numbers will automatically roll over to the new numbers above. Purchase and repair orders should be sent to the new Novi facility and all goods will be shipped from here.
- For **Kistler Corrsys-Datron customers**, the telephone and fax numbers will automatically roll over to the new numbers above. Purchase and repair orders should be sent to the new Novi facility and all goods will be shipped from here.
- For **Kistler Staiger Mohilo customers**, the telephone and fax numbers will automatically roll over to the new numbers above. Purchase and repair orders should be sent to the new Novi facility and all goods will be shipped from here.

In summary, the Kistler facilities in the US from December 1st, 2011 onwards are:



30280 Hudson Drive
Novi, MI 48377

Tel (248) 668-6900
Fax (248) 669-5733



75 John Glenn Drive
Amherst, NY 14228

Tel (716) 691-5100
Fax (716) 691-5226

If you have any questions please do not hesitate to contact your customer service representative or local sales person.

We look forward to serving your current and future needs.

Nick Wilks
Managing Director

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